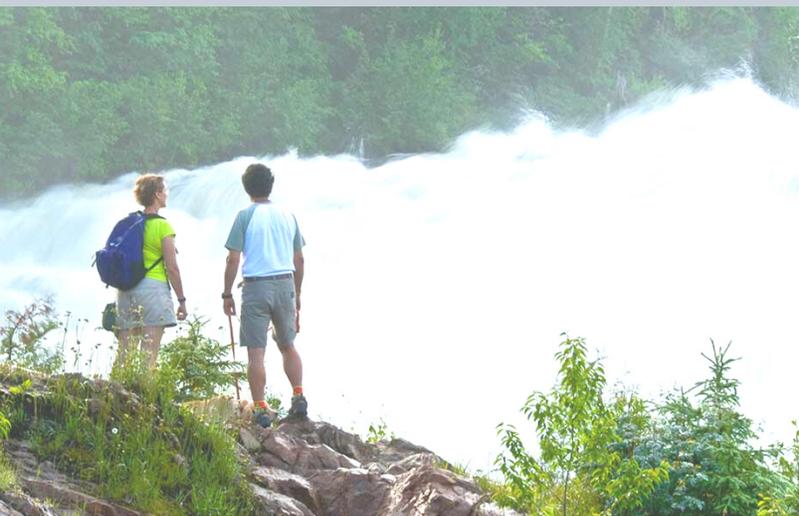




Community Safety & Well-Being Plan

Municipality of Wawa



June 2021

Incident
Response

Risk
Intervention

Prevention

Social
Development

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Introduction

Under Ontario Police Services Act (January 1, 2019) municipalities were required to develop and adopt community safety and well-being plans working in partnership with an advisory committee, including local service providers. As stated in the *Community Safety and Well-Being Planning Framework – A Shared Commitment in Ontario*, “The goal of this type of community safety and well-being planning is to achieve sustainable communities where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families are able to meet their needs for education, health care, food, housing, income and social and cultural expression. The success of society is linked to the well-being of each and every individual.”

A framework was provided through which concerns could be reviewed:

- Incident Response – critical and non-critical incident response
- Risk Intervention – mitigating situations of elevated risk
- Prevention – proactively reducing identified risks
- Social Development – promoting and maintaining community safety and well-being

Municipal staff, and representatives of the various organizations providing services to the area began to meet in January 2020. It was obvious from the outset that many of the service providers for Wawa were also service providers for Dubreuilville and White River, most based in Wawa. It was also apparent that there are many committees/tables/organizations working to improve services in the area in a collaborative manner. A decision was made to hold the initial meetings with all three communities and once local concerns were being identified and goals were being established the groups would meet separately for each community. Each community would have a separate plan developed based upon their own needs.

The COVID-19 pandemic caused a delay in the work while committee members worked at developing new ways of working and meeting. Meetings began again in earnest in January 2021. A public review of the draft plan was held in each community prior to the officially accepting the plan.

Messages from Members



Ron Rody

Mayor of Wawa

"The Municipality of Wawa is committed to providing programs and services to the community that supports the health and well-being of all residents in our community.

The Wawa Community Safety and Well-Being Plan is a long-term plan that will guide our local government's decisions and improve the quality of life for today, tomorrow and for future generations.

In order to build a safe and healthy community, we all have a shared responsibility. This Plan will enhance our ability to respond to issues in a coordinated manner and build on successful efforts that contribute to a strong sense of community safety and well-being.

I would like to thank the Wawa Community Advisory Committee who were instrumental in guiding the development of this strategic document. They provided valuable insights and contributions that helped us to do the best job in ensuring a diversity of voices in the engagement process. Listening to the community was an integral component of this planning process and the experience has helped to enhance the community engagement capacity of local government.

Please read and share the report. Help us to build a community where we can all live, grow and raise our families."



Maury O'Neill

CAO of Wawa

"The Municipality of Wawa and its staff are pleased to see this first Community Safety and Well-Being Plan, which will create a path for a safer and fulfilling community for everyone.

The Community Safety and Well-Being Plan recognizes that community safety and well-being are responsibilities shared by everyone in our community. Wawa's Plan creates a model for our community and it will aid in our collaboration efforts to raise the quality of life for our residents.

I would like to thank the members of the Wawa Community Safety and Well-Being Plan Committee for its input and development of this plan for our residents and future generations. "

Messages from Members



Beverly Boyd

Coordinator

Executive Director

Wawa & Area Victim Services

It has been an interesting exercise in working with three communities in North Algoma – Wawa, Dubreuilville and White River. A decision was made early on to hold meetings with representatives of all three communities at the outset. This allowed the service providers the opportunity to go to one meeting instead of three. As work progressed the communities began to meet with the providers separately to develop their goals and actions.

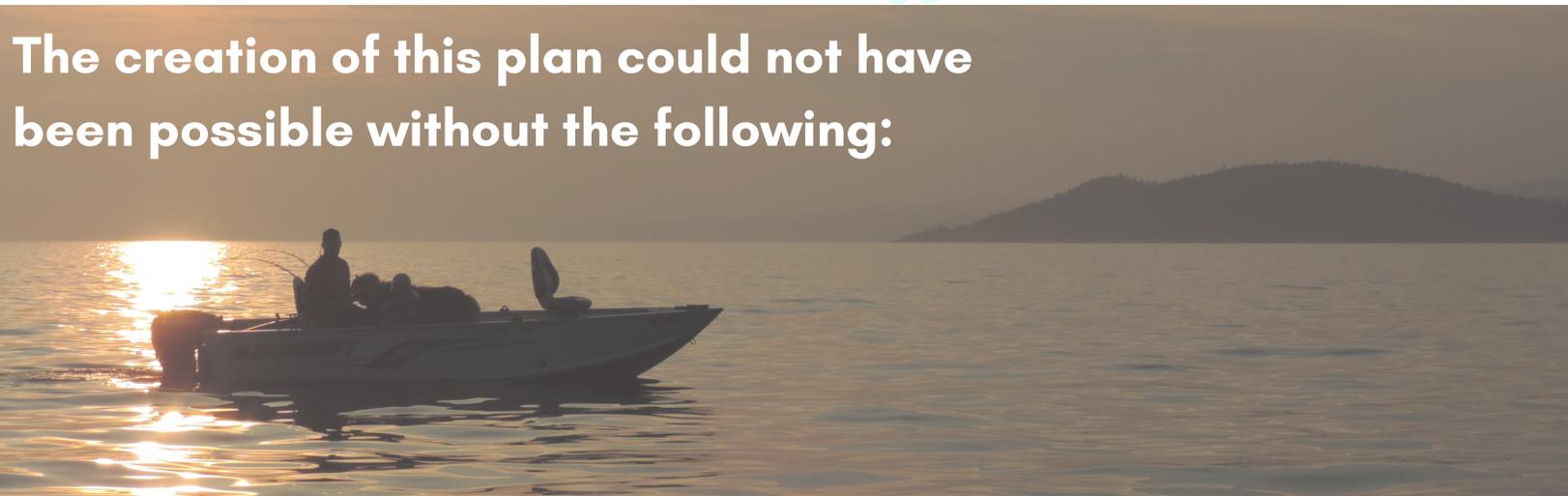
Each community has its own characteristics, strengths and areas of concern. What is noted is that they all have individuals who are committed to making their communities strong and safe. It is recognized that each community, although a separate entity, is connected to the others by a network of services –providing service as best they can with, often times, limited resources. The COVID-19 pandemic highlighted the difficulties in servicing three communities, many kilometres apart, with limited resources and no clear plan in place as to how to continue to provide great care. It is my hope that all three communities will have a workable plan that will benefit their community, without compromising the safety and well-being of the other communities. We must share our resources and should work together to increase these resources, rather than taking from one to give to the other.

The plans are 'living' plans and can be reviewed and revised when necessary. Some of the goals are not going to be achieved overnight – this is why 'working groups' are being established – to look at complex issues that will require complex solutions.

I would like to thank the municipalities of Wawa, White River and Dubreuilville and the various service providers who work in the communities. It has been an honour and privilege to work with these dedicated individuals.



Acknowledgments



The creation of this plan could not have been possible without the following:

<p>Municipality of Wawa</p>	<p>Ron Rody, Mayor Maury O'Neill, Chief Administrative Officer Cathy Cyr, Municipal Clerk/ Director of Corporate Services</p>
<p>Service Providers:</p>	
<p>Superior East Detachment of the Ontario Provincial Police (SE OPP)</p>	<p>Richard Bordin, Detachment Commander Kevin Fellingner, Administrative Sergeant</p>
<p>Canadian Mental Health Association (CMHA)</p>	<p>Emma Blanchet, Case Manager Annette Katajamaki, Chief Executive Officer</p>
<p>Algoma District Services Administration Board (ADSAB)</p>	<p>Anna-Liisa Klockars, Housing Services Supervisor</p>
<p>Lady Dunn Health Centre (LDHC)</p>	<p>Kadean Ogilvie, Chief Executive Officer Julie Hunter, Rapid Access Addiction Medicine Clinic</p>
<p>CHADWIC Home (Women in Crisis)</p>	<p>Paula Valois, Executive Director</p>
<p>Wawa and Area Victim Services (WAVS)</p>	<p>Beverly Boyd, Executive Director Kaitlin Dube, Report Designer</p>

Community Snap Shot

As a small, northern community, Wawa's concerns are a reflection of the concerns throughout Ontario, albeit on a smaller scale – policing; housing for all family sizes; mental health and addictions and the services available; and youth recreational opportunities.

Wawa is a small community located just off Highway 17 - the Trans Canada Hwy, on Highway 101. Wawa has a population of 2610 people (2016 Census) with an increase in temporary/transient population due to the development of mines and construction in the area. Much of the employment opportunities in the community are those associated with government funded services including the Ministry of Natural Resources and the Lady Dunn Health Centre. Area mines including Alamos Gold, Wesdome Gold Mines, Argonaut Gold Mines and White River Forest Products provide employment outside of the community with employees either staying in bunkhouses or commuting each day. The stable population is aging with approximately 43% of the population being over the age of 50, 35% between the ages of 20 and 49 and 16% school age. Over the last 25 years our population has been declining significantly. Our location, with close proximity to Lake Superior, right on the shores of Wawa Lake and surrounded by forest, provides us with great opportunities for accessing the outdoors.

A list of all the services available can be found in the Appendix: Asset Mapping and Service Listing.

Incident Response – critical and non-critical response

Police – Superior East Detachment of the Ontario Provincial Police (SE OPP), ambulance – Algoma District Paramedics (ADP), a hospital – Lady Dunn Health Centre (LDHC) and fire response – Michipicoten Volunteer Fire Department (MFD) are available in the community. CHADWIC Home and Wawa and Area Victim Services (WAVS) are available to provide crisis response either virtually or in person as necessary. Other health/social services are available in the community during regular work hours. A mental health crisis line is available through the Sault Area Hospital (SAH) (1-800-721-0077) 24 hours a day. A complete list of services with descriptions can be found in the Appendix: Asset Mapping and Service Listing.

Policing

The SE OPP is located on the east shore of Lake Superior and includes areas in the District of Algoma and District of Sudbury. The geographical area of Superior East Detachment consists of approximately 50,000 square kilometres. The administrative office (Host) is located on Highway 17 in the community of Wawa. Satellite offices include White River, Hornepayne, Chapleau, Wawa, (Municipal Building) and the newly acquired Foley Detachment as of October 2020. The Superior East Detachment is responsible for policing the above communities, along with Dubreuilville, Hawk Junction and Missinabie. The Superior East Detachment is also responsible for policing two First Nations communities. The remaining communities are policed by Nishnawbe-Aski Police Service (NAPS). The Trans-Canada Highway is the core that connects all of our municipalities and is vital to all of its industries, making traffic safety a priority in Superior East. The current compliment of officers assigned to the Superior East cluster is 40 Constables, 8 Sergeants and 1 Staff Sergeant (Detachment Commander) Of the 40 constables, 2 are assigned to Court Services, 2 are assigned to the Crime Unit (Detective Constables) and 1 is assigned as the Community Safety Officer. All four detachments of the Superior East cluster are duration postings and staffing vacancies are an ongoing challenge.

Ontario passed the Comprehensive Ontario Police Services Act, 2019 (Bill 68) and established the Community Safety and Policing Act, 2019 (CSP) which, once in force, will repeal the Police Services Act, 1990 (PSA). Section 67 of the CSP requires there be an Ontario Provincial Police (OPP) detachment board, or more than one OPP detachment board, for each detachment of the OPP that provides policing in a municipality or in a First Nation community. The Ministry is required to develop a regulation related to the composition of each OPP detachment board. To achieve this, the ministry has developed an “OPP Detachment Board Framework”.



CSWB Plan

SECTION

4

Policing

The new OPP Detachment Board Framework will provide civilian governance to 326 municipalities and 43 First Nations including those that:

- Are directly policed by the OPP;
- Employ their own First Nations Constables but receive administrative support from the OPP; and
- Receive “OPP Dedicated” policing (i.e. North Caribou Lake and Wapekeka First Nation).

By enhancing civilian governance, the OPP Detachment Board Framework under the CSPA will:

- Ensure each municipality and First Nation receiving OPP services and supports has an opportunity to represent their local perspectives, needs, and priorities; and
- Provide opportunities for municipalities and First Nations to collaborate on efforts to improve community safety.

Action:

The municipality will have representation on the SE OPP board.

Fire Response

The community of Wawa is served by a volunteer fire department which is common in small, rural communities. They are available to assist with not only fire but other emergency situations.

Ambulance Response

The community of Wawa is served by the Algoma District Social Services Administrative Board Paramedic Service. Ambulance service is available 24 hours/day, 365 days/year.

Health Clinic

Wawa is served locally by the Wawa Family Health Team (WFHT) located in the same location as the LDHC. Patients can receive a full range of primary care services. As with other small, rural communities, residents will have to go to larger centres for specialized care, including obstetrics and oncology, and may access specialist appointments via Ontario TeleNetwork.

The LDHC provides emergency care, acute care and long-term care. Laboratory services, diagnostic imaging, physiotherapy, dietician service, diabetes counselling and Rapid Access Addiction Medicine (RAAM) are also provided. North Algoma Counselling Services (NACS) provides counselling and psychiatric services.



Risk Intervention – mitigating situation of elevated risk

Mental Health, Addiction and General Health Services

Wawa is served by organizations based in Wawa and/or Sault Ste. Marie with offices in Wawa. The Wawa Family Health Team (WFHT), North Algoma Counselling Services (NACS) and Algoma Family Services (AFS) provide counselling services to different age groups. The Canadian Mental Health Association (CMHA) has assumed responsibility for the Mental Health and Addiction Services previously provided by the Algoma Public Health Unit. There is an identified shortage of skilled, well trained mental health professionals, which seems to be a problem throughout Ontario, but in particular, here in the north. Attracting and retaining these professionals has proved to be very difficult. A Mental Health and Addictions Table has been working to identify the services available in the area and determine what services need to be added or enhanced. A Situation Table has recently been established in Wawa and most of the situations dealt with involve mental illness and/or addictions.

The Lady Dunn Health Centre (LDHC) has established a Safe Bed for patients who are experiencing a mental health crisis and are in need of temporary care. Access to the bed is through police services. LDHC and the Superior East Detachment of the Ontario Provincial Police (SE OPP) have developed a Memorandum of Understanding on expectations and protocols when dealing with patients with mental health concerns.

There is also concern regarding the impact that the COVID-19 Pandemic will have or is having on our population, especially our youth. Increasing the number of mental health and addictions counsellors is critical in dealing with the effects of the pandemic, particularly the provision of youth-focused drug addiction assessment and counselling.

Actions:

Provide information to enhance awareness of the LDHC Safe Bed to area organizations and professionals.

Recommend to the Wawa and Area Medical Staff Recruitment and Retention Committee to include medical and mental health professionals in their strategy to recruit and retain.

Review and enhance crisis intervention services, including the Mobile Crisis Response Unit in our community.

The SE OPP will examine a model of Mobile Crisis Rapid Response and the feasibility of providing such a service in Wawa and area.

CMHA will investigate the feasibility of providing Peer Support service for mental health patients.



Prevention – proactively reducing identified risks

Housing

Wawa has a number of subsidized housing units as well as market rent apartments. In spite of this we still have a number of people who are either homeless or living in substandard housing. The homeless population in Wawa is 'unseen', that is, you might not see them sleeping in the park, but instead they are couch surfing, or living with family or friends, often in crowded conditions. Vulnerable people face many challenges including securing safe and suitable housing. The influx of workers to the community during times of economic upturns only exacerbates this situation, making it difficult to find affordable units to rent.

Through a partnership between Algoma District Social Services Administration Board and Algoma Public Health/Canadian Mental Health Association APH/CMHA a Safe Bed has been established. It provides short-term emergency housing for local residents for up to two (2) weeks and for transients up to ten (10) days and can be accessed through CMHA, SE OPP and Wawa and Area Victim Services. Depending on the circumstances these lengths of stay may be flexible.

Currently the housing market in Wawa would be considered a seller's market – few homes for sale and those that are listed are purchased quickly and at a high price. The available, empty, serviced lots are expensive and developers are reluctant to purchase the lots and build on them due to the cost. The community is seeking out ways to increase the number of serviced lots that developers might find attractive.

There is concern that some of the units available at a cost for those with very low incomes may not be up to current housing standards (fire safety, access/egress, mold).

A list of housing providers can be found in the Asset Mapping: Appendix. This list may not include every unit available for rent, but does include the most obvious.

Actions:

The Municipality / Wawa Economic Development Corporation will develop a partnership with a housing developer to increase the availability of houses for rent and/or sale.

The Municipality's by-law officer will increase inspections of rental housing to ensure it is up to local standards.

Develop a communication strategy between ADSAB, low-income tenants and local landlords to advise them of the availability of subsidized rent.

Social Development – promoting and maintaining community safety and well-being

Youth

The Michipicoten Memorial Community Centre is an asset held by the community that is well maintained and used frequently, particularly in the winter. Hockey, figure skating, and curling take place during the winter months on the ice surfaces. In addition, physical activity takes place in the gym and often the banquet hall is used for Senior's physical activity, children's dance lessons, and community events. The facility may be underutilized during the summer months and there are opportunities to increase activities.

For many families in the area the sport activities would be too expensive especially if they have more than one child. There are little to no other recreation or leisure activities, i.e.; painting, pottery, sewing, wood working. There are a number of organizations in the community who in the past may have, in some way, supported children's activities. With the loss of organizations such as Girl Guides, Scouts, and 4-H clubs, the chance for the children ages 8 -13 to participate in non-sport leisure activities is limited.

Actions:

Establish a working group to investigate, establish and promote leisure activities for children, with an emphasis on non-sport related activities. Community organizations and individuals will be invited to participate.

Advertise the availability of the Jump Start Program offered by Canadian Tire.

Seniors

In 2016 the municipality in conjunction with the Economic Development Corporation developed a Senior's Age Friendly Action Plan. The plan has recently been reviewed and a High Priority Action Plan has been created.

The Municipality will continue to support the realization of the actions described in the High Priority Action Plan as necessary.



APPENDIX



CSWB Action Plan

Area of Concern	Present State	Action	By Whom	By When
<p>Policing</p> <p>Superior East Detachment of the Ontario Provincial Police</p> <ul style="list-style-type: none"> (SE OPP) 	<p>Wawa is served by the SE OPP. The Superior East region extends from Chapleau in the East to Wawa (approximate centre of area) Dubreuilville, White River to Hornepayne.</p> <p>The Ministry of the Solicitor General is currently working to establish the Comprehensive Ontario Police Services Act. This Act once it receives Royal Assent. As part of this act each detachment will have a board which may have representation from the communities which it serves.</p>	<p>The Municipality will have representation on the SE OPP board.</p>	<p>Municipality of Wawa</p>	<p>Winter 2021</p>
<p>Housing</p> <p>Organizations serving the community currently include:</p> <p>Algoma District Social Services Administrative Board (ADSAB)</p> <p>Economic Development Corporation</p> <p>Makawa Housing</p>	<p>There is a reluctance to develop lots that are serviced in the community due to the cost of purchasing them.</p> <p>There is concern that some of the housing available to low-income tenants is substandard.</p> <p>There is uncertainty of whether potential landlords of low-income tenants are aware that there is subsidized rent.</p>	<p>The Municipality and the EDC will develop a partnership with a housing developer to increase the availability of houses for rent and/or sale.</p> <p>The municipality's by-law officer will increase inspections of rental housing to ensure it is up to local standards.</p> <p>Develop a communication strategy between ADSAB, low-income tenants and local landlords to advise them of the availability of subsidized rent.</p>	<p>Municipality of Wawa and the EDC</p> <p>Municipality of Wawa</p> <p>ADSAB</p>	<p>Fall 2021</p> <p>Fall 2021</p> <p>Fall 2021</p>
<p>Mental Health, Addiction and General Health Services</p>	<p>The Lady Dunn Health Centre and the OPP have recently developed an MOU and protocol for accessing the safe bed in the hospital for patients with mental health issues.</p>	<p>Provide information to enhance awareness of the LDHC Safe Bed to area organizations and professionals.</p>	<p>LDHC/SE OPP</p>	<p>Late Summer 2021</p>

CSWB Action Plan

Area of Concern	Present State	Action	By Whom	By When
Mental Health, Addiction and General Health Services	There is an identified shortage of medical and mental health professionals in the area. Attracting and retaining these professionals has proved to be difficult.	Recommend to the Wawa and Area Medical Staff Recruitment and Retention Committee to include medical and mental health professionals in their strategy to recruit and retain. organizations and industry to employ a multi-pronged strategy towards recruitment and retention.	Wawa, White River, Dubreuilville, LDHC	Fall 2021
	The Mobile Crisis Response Unit through the Sault Area Hospital is available in Wawa but it appears is used infrequently.	Recommend to SAH to review and enhance crisis intervention services, including the Mobile Crisis Response Unit in our community.	CMHA	Fall 2021
	Mobile Crisis Rapid Response units that work directly with the OPP are being modelled in other communities.	The SE OPP will examine a model of Mobile Crisis Rapid Response and the feasibility of providing such a service in Wawa.	SE OPP	
		The Canadian Mental Health Association will investigate the feasibility of providing peer support for mental health patients.	CMHA	Early 2022
Social Development	Other than sport activities there are little to no other recreation or leisure activities for children/youth.	Establish a working group to investigate, establish and promote leisure activities for children with an emphasis on non-sport related activities. Invite community organizations to participate.	Municipality	December 31, 2021
	There are a number of sport activities available in the community however many families cannot afford the cost of participating in the activities.	Advertise the availability of the Jump Start Program offered by Canadian Tire.		
	Seniors Age Friendly Action Plan has been reviewed and a High Priority Action Plan has been created.	The Municipality will continue to support the realization of the actions described in the High Priority Action Plan as necessary.	Municipality	

Asset Mapping

Asset Mapping			
Physical and Mental Health and Addiction Services, Crisis Response			
Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
Algoma District Paramedics Funded by: Algoma District Services Admin Board Service Type: Crisis/Emergency Response	All people	Provides on scene medical intervention and transportation to the Lady Dunn Health Centre	Base in Wawa. 24 hour coverage Call 911
Algoma District Services Board ODSP & OW Funded by: Ministry of Municipal Affairs and Housing Service Type: Income Support	Individuals 16 years of age and older and families who are residents of Ontario and in need of social assistance and those with approved disabilities	Ontario Works and the Ontario Disability Support Program (ODSP) Affordable/rent geared to income housing (see particulars below in Housing)	Office located in Wawa. Managed out of Thessalon. Individuals may call (705) 856 - 2303 to set up an appointment
Algoma Public Health Funded by: Ministry of Health and Long Term Care Service Type: Health (prevention)	All people	Vaccine Program Healthy Babies/ Healthy Children Sexual Health Program Hearing Screening for Newborns Infectious disease surveillance	Office located in Wawa Call (705) 856-7208 for appointment
Algoma Family Services - Child & Youth Mental Health Funded by: Ministry of Health and Long Term Care Service Type: Mental Health	Children and youth 16 years of age and under and their families struggling with issues that interfere with their daily functioning	Counselling & therapy utilizing evidence-informed, strength-based practice Care givers and family members are an integral part of the treatment Informed consent required Depression, anxiety, trauma reactions and other mental health issues	Office located in Wawa. Parents may call (705) 856-2252 or 1 (800) 461-2237 to inquire about a service An Intake Service Coordinator receives and processes all referrals, facilitates appointments and service delivery for clients
Alzheimer's Society	Individuals and families of those suffering from various forms of dementia, including Alzheimer's	Information, resources, education, support and counselling	37 Broadway Ave. (705) 856-000
Canadian Mental Health Association Funded by: Ministry of Health Service Type: Adult Mental Health	16 years of age and older with confirmed SMI - severe and persistent mental illness Throughout Algoma	Clinical and psychosocial rehabilitation models based on recovery Comprehensive assessment and recovery planning Client centered Services provided in the consumer choice of place Psychiatric Case Management collaborative client-directed individualized Referral and advocacy and assistance in obtaining; secure, affordable housing, financial and budgeting support, supportive counselling, medication monitoring Interpersonal support, improving life skills	Staff located in Wawa. Managed from Sault Ste. Marie. Appointments can be made ahead of time. Crisis Line 1-800-721-0077 Access and Referral Line 1-855-366-1466
Canadian Mental Health Association - Iris Place Drop-in Funded by: Ministry of Health and Long Term Care Service Type: Mental Health and Addictions	Individuals 16 years and older with mental health and addictions	Provision of emotional and practical support for individuals experiencing mental health/addictions challenges or illness by a Peer Supporter who has lived through similar experiences and is trained to support others. Drop-in providing support groups, resource sharing, recreational activities, educational programming, life skills, and meals	Located in Wawa. Intersection of Mackey, Broadway and Toronto Ave.
Canadian Mental Health Association - Mental Health Court Program/Justice Services Funded by: Ministry of Health and Long Term Care Service Type: Mental Health	Individuals 18 years and older with mental health or mental health and intellectual disability (Dual Diagnosis)	Offer support to people with mental illness and/or intellectual disability who are in conflict with the law. Transitional Case Management - court support, release from custody, pre-charge diversion or diversion;	Referrals from police officers, lawyers, service providers, friends/family members and self Call (705) 759-2423 ext. 234 Clients will have to go to Wawa.
Canadian Red Cross	All people	Meals on Wheels, Friendly Visitation and Transportation Program	Located in Wawa. Call 1-800-465-6551.

Asset Mapping

Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
Carole-Anne Robinson, Physiotherapist Funded by: Private business / patient paid Service Type: Physical Health	All Ages	Physiotherapy and sports rehabilitation clinic, additional services include acupuncture, active release therapy, custom orthotics, massage therapy and biochemical/prevention screening. Services provided in-home, community or at clinic. No referral required for private pay services. Medical referral required for OHIP coverage and may be required for 3rd party insurance.	Call (705) 856-5005 for an appointment. Home visits if a Community Care patient.
CNIB Eye Van Funded by: Ministry of Health and Long Term Care Service Type: Health (sight)	All people	Sight/eye screening.	Annually Call your healthcare provider for referral.
CHADWIC Home Funded by: Ministry of Community & Children Social Services Service Type: Crisis/Emergency Support for Women	Women 16 years of age and older and their children	Services from a Feminist, Anti-Oppression/Anti-Racism lens using a Trauma-informed approach 24 hour emergency shelter for clients who have experienced abuse and/or are in a crisis situation Support in application for housing, family law, legal aid, appointment & court accompaniment 24 hour crisis line Drop-in service Emergency Food Cupboard Community Outreach - groups for women and girls (focussed on issues related to health relationships, dynamics of abusive relationships) Public Awareness events Emergency transportation	Based in Wawa. Crisis call 1-800-461-2242 24 hours a day, 365 days a year Call (705) 856-2848
Children's Aid Society (CAS) of Algoma Funded by: Ministry of Community & Children's Social Services Service Type: Child Protection Services	Children and youth 16 years of age and under and their families	Receives calls, letter and emails from people who are concerned for the welfare of a child; investigate alleged emotional, sexual, physical abuse and neglect of a child; provides monitored and supervised access programs which offer a safe, neutral setting where visits can take place under supervision; give the family, extended family and friends an opportunity as a group to make a plan for the child	Staff located in Wawa. Management in Sault Ste. Marie, ON. Call 1-888-414-3571
Community Living Algoma Funded by: Ministry of Community and Children's Services Service Type: Assisting those with Intellectual Disabilities	People with intellectual disabilities	Child and Family Support Workers coordinate and deliver a range of individualized services and support building on the strength of the clients and their families to address needs and meet goals Provide early intervention and crisis prevention support Identify needs and liaise with resources and services, and evaluate effectiveness Collaborate as appropriate for resource development and advocacy	26 St. Marie St. (AFS Building) Call (705) 856 -2423
Dilico Anishnabek Family Care - Thunder Bay Funded by: Service Type: Child Protection Services	Indigenous Children and their families	Mandated as a Children's Aid Society we receive and investigate allegations of child abuse and neglect Works to promote family strengths to ensure the health, safety and well-being of Anishnabek children with a focus on prevention, early intervention and protection in partnership with individuals, families and communities Provide for alternative care when necessary	Nurse at MFN Health Centre Monday and Thursday, 9:00 to 4:00 Call 1-855-623-8511
Emma Desgagne Dental Hygiene Clinic Funded by: Private business / patient paid Service Type: Dental Care	All people	Dental Hygiene Clinic Direct billing to insurance Dental exams, scaling, polishing, fluoride treatments, pit and fissure sealants, hygiene instruction, mouth guard fabrication and teeth whitening, referrals to dentists	Based in Wawa. Wednesday, Thursday and Friday 96 Broadway Ave Call (705) 852-1202 for an appointment

Asset Mapping

Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
Home and Community Care Support Services North East Funded by: Ministry of Health Service Type: In Home Physical Health	All people	Provides in home or school support including such things as; personal care, wound care, occupational therapy, speech therapy, dietician support, physiotherapy	Self or health professional referrals. Office in Wawa. Managed from Sault Ste. Marie. Call 310-2222 (English) or 310-2272 (French) or 1-800-668-7705
Lady Dunn Health Centre Funded by: Ministry of Health and Long Term Care Service Type: Medical Health	All people	Acute care and long-term care Diagnostic Imaging Laboratory services Emergency services Physiotherapy Dietician/diabetes counselling Oncology support	Hospital located in Wawa. (705) 856-2335
March of Dimes	All people	Home care, personal support, Adult Day Care	31 Broadway Ave. 1-888-260-5269
Michipicoten First Nation - Health and Social Services Funded by: Service Type: Medical Health	On and off reserve members of Michipicoten First Nation	Community Health Representative - assistance in securing medical care and benefits; Community Wellness Worker - health promotion and prevention programming; Family Support Worker - supports individuals and families facing personal challenges; Band Representative - advocates for and with children and families involved in child welfare agencies; Family Well Being Worker - culturally based programming	107 Hiawatha Drive Michipicoten First Nation (705) 856-1993
Michipicoten Volunteer Fire Department Funded by: Service Type: Crisis/Emergency Response	All people	Respond to physical emergencies, particularly community fires (residential, business)	Emergency services call 911
North Algoma Counselling Service (LDHC) Funded by: Ministry of Health and Long Term Care Service Type: Mental Health	Clients 16 years of age and older (although younger clients have been seen)	NACS - North Algoma Counselling Personal concerns - social adjustment, emotional difficulties, anxieties, decision making, relationships, loneliness, depression, self-esteem and interpersonal skills Life challenges often associated with situational stressors - poverty, abuse, discrimination, addiction, unemployment, loss, divorce, disability and physical illness Psychiatric illnesses RAAM - Random Access Addiction Medicine CAMH - Canadian Association of Mental Health - visiting psychiatrists (6 visits per year by English speaking psychiatrist and 12 visits a year by a bilingual psychiatrist)	Contact (705) 856-2335 and ask for North Algoma Counselling Services
North East Mental Wellness & Crisis Service Funded by: Service Type: Mental Health	Individuals, groups and families that are affiliated with Michipicoten First Nation, Pic Moberg FN, Biigtigong Nishnaabeg (Pic River FN) and Pays Plat FN	The Wellness and Crisis Team will provide 24-hr rapid mental health services to individuals, families and communities who are being impacted by a crisis situation. The goal of our team is to help mitigate the impact of crisis situations by providing support and resources to those in need. The afterhours support line will connect the caller to a worker who can provide in person support or support over the phone to individuals or families in need. Our services are client-centred and culturally appropriate. Ongoing counselling services are available and offered as needed.	Based out of Pic Moberg. 1-866-209-9582 for 24 hour crisis response.

Asset Mapping

Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
Northern Chiropractic Clinic Funded by: Private business/patient paid Service Type: Physical Health	All Ages	Chiropractic and massage therapist rehabilitation treatments for sports injuries, motor vehicle accident injuries, work related injuries and injuries related to day to day living	Call (705) 856-4321 for an appointment
Northern Vision Care Funded by: Private business/patient paid and Ministry of Health (eye exams) Service Type: Physical Health	All Ages	Eye care needs including vision conditions/corrections and eye disease diagnosis. Digital retinal screening, Essilor Vis office, visual field testing, refractive surgery.	Call (705) 856-2345 for an appointment. In Wawa on Wednesday's and Thursday.
Ontario Telehealth Network Funded by: Ministry of Health and Long Term Care Service Type: Specialist Care		Virtual medical/mental health appointments with specialists	Appointment by referral.
Screen for Life Coach Funded by: Ministry of Health and Long Term Care Service Type: Health Screening		Cancer screening - breast, cervical and colorectal	Annually Call 1-800-461-7031
Sault & Area Hospital - Mobile Crisis Team Funded by: Service Type: Mental Health and Addictions	All people	Crisis Services staff handle calls during daytime hours, can assess via: OTN as needed. Mobile Crisis team on call in Wawa. Assess individuals in crisis, link to appropriate services.	Crisis line 1-800-721-0077 available 24/7 Mobile crisis team on call in Wawa from 4:30 p.m. to midnight on weekdays, and noon to midnight on weekends and stat holidays.
Superior East - Ontario Provincial Police Funded by: Ministry of the Solicitor General Service Type: Crisis / Emergency Response and Law Enforcement	All people	General law enforcement. The OPP is proactive in community services and education within all communities in the Superior East Cluster. Prevention work done through education via social media, community and school presentations and liaising with community partners. The "Situation Table" established to assist those considered to be at/have 'acutely elevated risk.	Emergency services call 911
THRIVE Funded by: Service Type: Child Development	Children ages 0 -18	Support to children and youth impacted by differences in physical, perceptual, communication and/or developmental trajectories.	2 Arnott St.(Inside St. Joseph French Immersion) (705) 759-1131
Wawa and Area Victim Services Funded by: Ministry of the Attorney General Service Type: Crisis/Emergency Response	Individuals/families in crisis situations 16 years of age or older or with parental consent	Provides immediate assistance to victims of crime and tragic circumstance 24/7/365 Practical and emotional support immediately following an incident Immediate system navigation / referrals Ensure that immediate emergency needs are met (following medical assistance) Provide sexual assault counselling to women 16 years of age and older Provide support to victims of human trafficking Confidential, non-judgemental client direct assistance Refer to community partners to provide the most appropriate care with the permission of the client	Referrals from police, hospital, physicians and other community partners during non-business hours May self refer during regular business hours at (705) 856-7852
Wawa Dental Centre Funded by: Private business / patient paid Service Type: Physical Health	All Ages	Dental diagnostics, denture therapy, endodontics, preventive care, restorative care, periodontics, surgery. Provides care in the community and referrals to outside clinics when necessary.	Call (705) 856-2804 for an appointment.
Wawa Family Health Team Funded by: Ministry of Health and Long Term Care Service Type: Medical Health	All people	Provides primary care with physicians, nurse practitioners, with access to a dietician, and pharmacist. Referrals made to LDHC for other services as required or to specialist services.	Offices located in Wawa. Monday to Friday 8:30 a.m. to 4:30 Call (705) 856-1313 for an appointment

Asset Mapping

Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
Wawa Family Health Team Funded by: Ministry of Health Service Type: Mental Health	Adults	Patients with mild to moderate mental health concerns. Patients are referred from WFHT staff for 1:1 sessions, most often in clinic. Counselling in home or in a public place of the choosing by the client may occur.	Based in Wawa. Monday to Friday 8:30 a.m. to 4:30 Call (705) 856-1313 for an appointment
Wawa Food Bank Funded by: Donations (individuals, corporations) Service Type: Health (food support)	All people	Non-perishable and perishable food,	Open Wednesday's from 2:00 p.m. until 4:00 p.m. 96 Broadway Ave. Depending on need it may not be open on the first Wednesday of the month.
Superior Children's Centre	Children	Prenatal Nutrition Program Daycare EarlyON Education	Call (705) 856-2178 for further information

Educational Services, Employment Help, Business Development, Child Care Services

Michipicoten High School Funded by: Ministry of Education	Secondary English		86 Magpie Rd. Call (705) 856-4464
Ecole St. Joseph Funded by: Ministry of Education	Elementary French Catholic and Secondary French Catholic		101 Churchill Ave. Call (705) 856-2003
Sir James Dunn Funded by: Ministry of Education	Elementary English		36 McKinley Ave. (705) 856-2517
Ecole Escalade Funded by: Ministry of Education	Elementary French Public		52 Winston St. (705) 856-0123
St. Joseph French Immersion Funded by: Ministry of Education	Elementary French		2 Arnott St. (705) 856-4521
Contact North Funded by: Ministry of Education	Distance Learning	For publicly funded colleges, universities, school boards and essential skills providers. Each access centre is equipped with distance education technologies such as audio/video/web conferencing.	Contact wawa@contactnorth.ca for information.
Regional Employment Help Centre Funded by: Employment Ontario Service Type: Employment	All people age 16 years of age and older	Skills upgrading on site and referrals to programs Support the development of on-the-job training programs Assistance for job seekers Assistance for businesses looking for workers	Monday to Friday 8:30 a.m. to 4:30 65B Broadway Ave. (705) 856-1648
Superior East Development Corporation Funded by: Service Type: Business development		Provides business loans and business development assistance.	(705) 856-1105 1-800-387-5776 info@superioreastcfdc.ca
Wawa Economic Development Corporation Funded by: Service Type: Business development / attraction		Business development	96 Broadway Ave. (705) 856-4419

Housing and Housing Support

Algoma District Services Administrative Board Service Type: Housing		Subsidized housing	Contact Algoma District Services Board (705) 856-2303 for more information
Hillcrest Heights	Geared to Income Housing	40 units	Waitlists for all units
Mountain View	Senior's and Geared to Income	21 units	Waitlists for all units
Spruce St. /Superior Ave.	Geared to Income Housing	10 units - family sized	Waitlists for all units
New Units on Algoma St	Senior's, Geared to Income and Market Rent	10 units	

Asset Mapping

SECTION

5

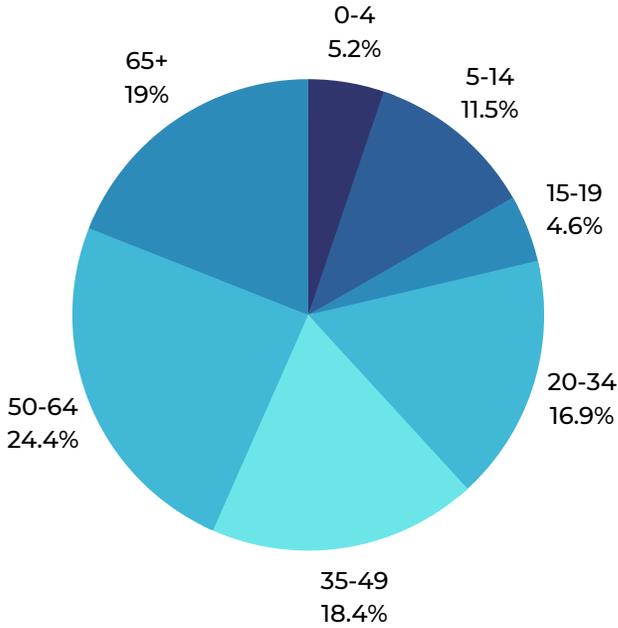
Social Agency - Program Name	Target Population	Service Description/Model of Care/ Services/Activities	How to Access
Housing and Housing Support			
Makawa Native Non-Profit Housing Service Type: Housing	Geared to Income Housing	3 BR, 4 BR and 5 BR houses	Office located at 42 Tamarack Ave. (705) 856-1500
Private Apts for Rent		This list is not exhaustive and the number of units is unknown.	
Viking Apts.			
Grace St. Apts.			
Algoma St. Apts			
Mackey St. Apts			
Corner of Mackey St and Beck Ave.			
McKinley St. Apt.			
Above the Pharmacy			
Above the Columbia			
3rd Ave (near intersection with A street)			
5 - 3rd Ave.			
Religious Organizations and Service Clubs			
First United Church			224 Broadway Ave. (705) 856-2926
St. Monica's Catholic Parish		Priest: Father Micheal	78 Broadway Ave. (705) 856-2032
Wawa Baptist Church			63 Broadway Ave.
Calvary Pentecostal		Pastor: Clinton Moody	12 Government Rd. (705) 856-2837
St. Paul's Anglican Church		Contact: Beverly Boyd, Rector's Warden, Lay Reader	60 Second Ave. (705) 856-7546
Jehovah Witness			Winston Rd. (705) 856-0823
Legion Ladies Auxiliary		Volunteer	
Royal Canadian Legion		Volunteer	
Wawa Goose Club		Volunteer	
Lions Club		Volunteer	
Wawa Rotary Club		Volunteer	
Sports & Physical Activity			
Wawa Minor Hockey			
Wawa Figure Skating Club			
Dance Classes			
Fitness Classes - variety			
Curling			
Skating			
Weight /Gym			

Demographics

Total Population: 2610

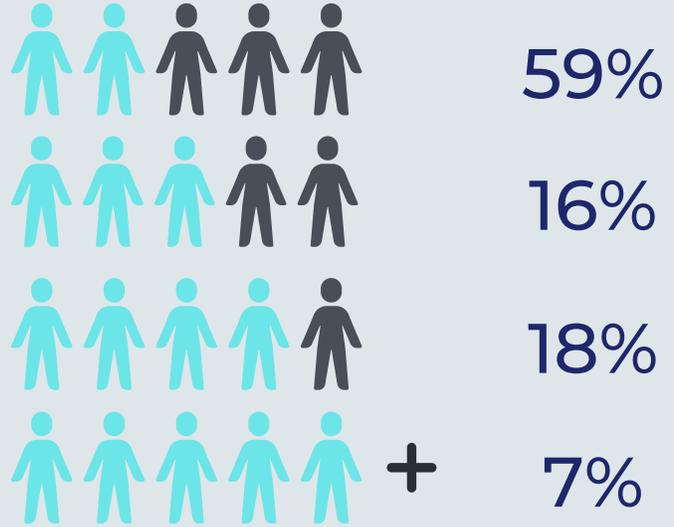
Total # of Families: 765

Population by Age

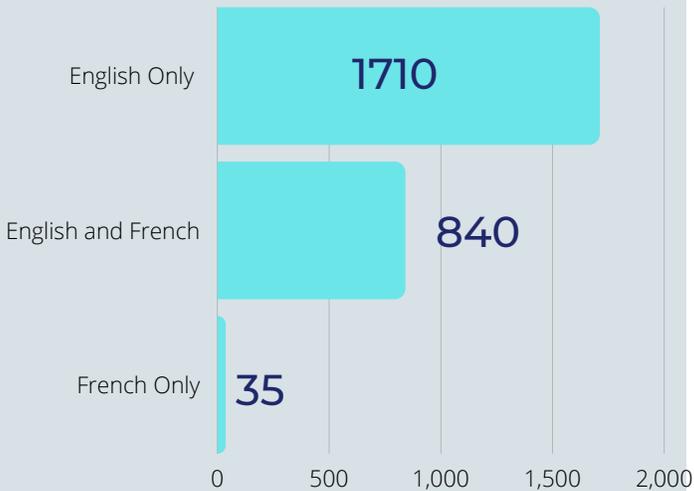


Family Size

of families



Languages Used



\$ 43,290

Average Combined Household Income in 2015

Average Female Household Income in 2015

\$ 37,033

Average Male Household Income in 2015

\$ 49,644

Average Gov't Transfer Income in 2015

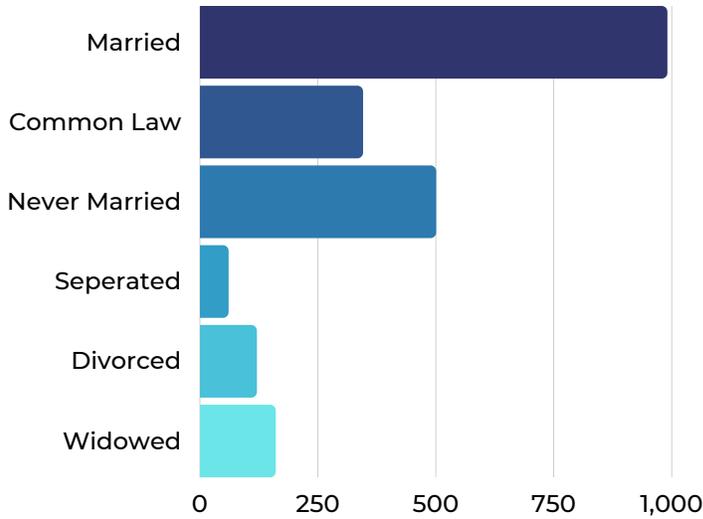
\$ 9,820

Demographics

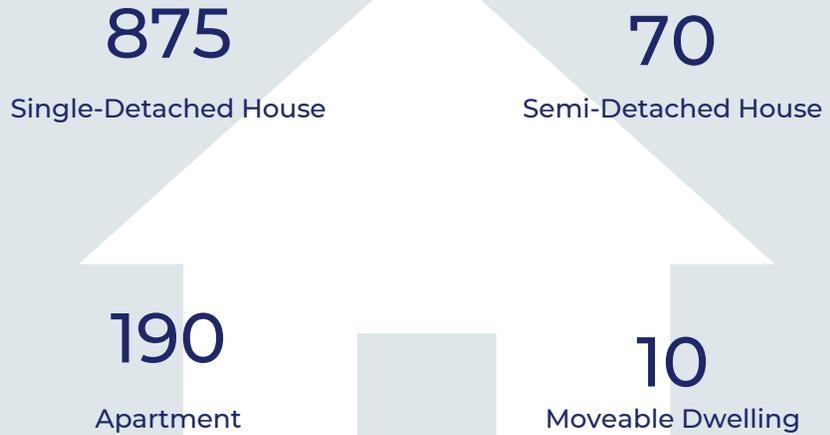
Total Population: 2610

Marital Status

(over the age of 15)



Dwelling Types



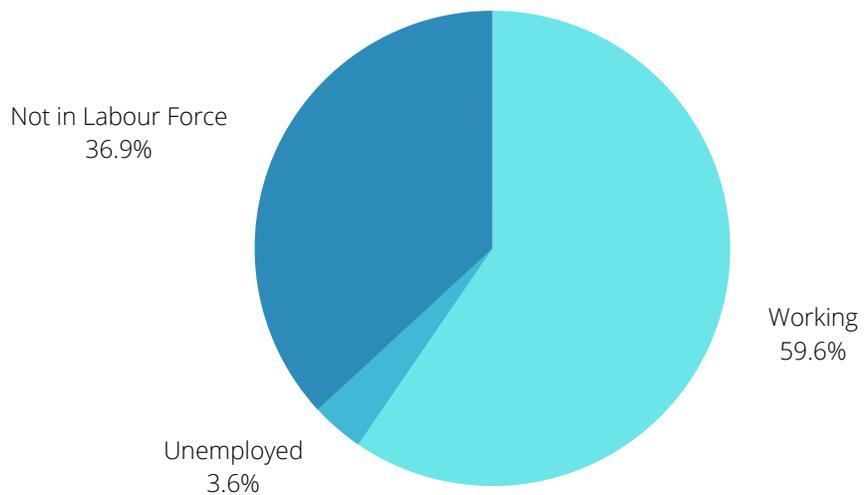
Education Levels

(over the age of 15)



Employment Status

(over the age of 15)



Survey Results

Out of 150 Responses:

MOST respondents were between the ages of:

20-35 (43)
36-54 (49)

MOST respondents Highest Level of Education:

Post Secondary Diploma (53)

59% of respondents would describe their community as SAFE:

YES (88)

55% of Respondents Employment Status is:

Full Time Employment (82)

80% of respondents housing needs are:

Yes, being met sufficiently (120)

77% of respondents were able to access health/ social services without difficulty

Survey Results

Out of 150 Responses:

In the last 2 years accessed the following social services:

SERVICE:	# OF RESPONDENTS
Algoma District Services Administration Board:	18
Food Bank:	15
Christmas Hamper Fund:	14
Police Service:	14
Counselling Service:	29
Personal Care/ Home Support:	5
Have not had to access any of the above services:	98

Type of Support Required:

SUPPORT:	# OF RESPONDENTS
Physical Health:	19
Food Support:	12
Addictions Support:	5
Mental Health for Adults:	22
Mental Health for Children:	1
Mental Health for Youth:	7
Shelter Support:	2
Justice Support:	1
No Support was required:	81

Survey Results

Comments:

Tell us why you think your community is safe or not:

"We care for each other, for the most part."

"Too many drugs and too much sex abuse by way of drug use"

"Neighbors look out for each other"

"Traffic needs to slow down. Especially when children are walking to school. With no sidewalks plowed in the winter, kids have to walk in the street."

"I think fairly safe except for the drug busts"

"Lots of drugs in community, lots of parking violations near intersections lots of failing to stop at intersections"

"I may not be "in the know" but I don't see or hear of a lot of unsafe activity but there is some obviously."

"Being a small community, most neighbors know each other and look out for each other's property, belongings and even family members."

"I think our community is safe."

"Support services is available and advertised"

"low crime rates, brightly lit streets to walk at night"

"Seems safe. But then you hear things, and see OPP posts (family violence, crime/violence, drugs, etc...)"

"Township plowing of seniors driveways in daytime after I get my snow removed."

Survey Results

Comments:

Tell us why you think your community is safe or not:

"Small town support is wonderful. Good neighbours are great"

"Very little violence, robberies, some drug activity."

"Aside from domestic abuse situations, I don't see much evidence of violence in the community"

"Very concerned with the amount of people on drugs. Theft for money to purchase drugs or alcohol."

"Only once have I felt a little unsafe but it seems like people aren't afraid of theft here. In general people are friendly. The most important aspect of safety that is unusual elsewhere is that everyone knows everything about everyone else. There is protection in that. Neighbourhood watch style security."

"Very low crime rate and O.P.P. do an excellent job"

"Even if we lack the professionals within the community to help those with deficits within their homes, the people of the community are very good to help one another."

"Wawa is mostly made up of friendly people who will go far out of their ways to help anyone in need. We have amazing child services, victim services and i have never had to wait to seek counselling."

"The only thing I have to worry about when I go for an evening walk are wolves and coyotes."

"Room for improvement"

"There is a lot of drug use and sales by young people, not limited to marijuana"

"caring community - neighbours watch out for each other - good communications throughout community"

Survey Results

Comments:

Tell us why you think your community is safe or not:

"I am aware of the serious (hard) drug use and sales that are not being curbed or stopped by police."

"To me it seems drug and alcohol problems seem to be occurring more often"

"For me personally, it is safe. Overall, am not sure. Depending on an individual's situation, it may not feel so safe. I feel like I can walk freely without fear."

"Small community, good policing. Plenty of activities"

"Drug dealers in town and major highway for anyone to time around our town"

"Peer pressure and gossip, character defamation"

"I feel there should be more accessible resources to members... more addiction counselors, better hours for services that are already here"

"Feel safe walking alone during daytime hours"

"Drugs are an issue here but is not addressed at all by the Municipal government. Property damages/theft occur and drug charges are laid but the municipal strategy for dealing with opioids/illicit drugs is non-existent."

"I think there needs to be more counselling services for adults and WAY more programming/ counselling services for children"

"low crime rate, small community & good support from your neighbours, many agencies who offer good services,"

Survey Results

Comments:

Tell us why you think your community is safe or not:

"It's fine for those not requiring support. But we are very lacking in supporting mental health issues/counselling for all ages, especially children. Also, the addictions services available is insufficient and we need access to detox/rehabs ESPECIALLY an outpatient program as they leave these places and return to Wawa."

"Seems safe to me, but I know there is also a lot of people struggling with addictions that can cause unpredictability"

"Overall I would say our community is safe. My worries/concerns would be with illicit drugs being sold within the town, with limited support for those who do struggle with substance abuse."

"Drug and addictions could be better addressed"

"Kindness from strangers, relatively low crime rate"

"Overall, safe for your physical self. I do think that there is a lot of petty crimes and thefts, that may negatively impact people's mental health and feelings of security."

"Because everyone comes together and helps each other out in time of need"

"I have trust issues I suppose"

"Mostly safe, but some drug problems and lack of mental health support for youth"

"La plupart des gens ici suivent les recommandations du gouvernement de l'Ontario."

Survey Results

Comments:

Overall, would you describe your community as a healthy community:

" can walk around anytime and feel safe."

"Lots of drug use in the community."

"Lots of opportunity for self motivated outdoor activities but not a lot of accessible programs for children, family and youth"

"Not enough diverse opportunities that promote good social connections. Transient population now deters volunteer involvement"

"Always something to do outdoors"

"I see people using trail systems made but not alot of people in the streets"

"walking programs, trails to walk nearby, lots of announcements from family health team at the hospital to encourage exercising"

"With an ageing population, there are little resources for our citizens to get exercise, entertainment without high fees."

"I think it is a healthy community."

"Lots of outdoor activities available"

"I know there are lots drug users, but I also know that there are a lot of people who use healthy services in town like the gym, walking, and various clinics available"

"Lots of activities to do"

Survey Results

Comments:

Overall, would you describe your community as a healthy community:

"A lot of community members are very active, both by community involvement and physically."

"Physical activities are readily available for all age groups and capabilities. We are very fortunate."

"We choose to act & associate with a healthy manner/positive people. We hear of extensive drug dependencies/social services needs."

"If people choose to, it's out there."

"Very good 9-1-1 service and very good emergency access."

"With the Covid-19 restrictions and adequate health response has maintained a calm and secure community."

"I have just moved back to this community, the last question about not being able to access addiction services was in Ottawa. Wawa has been very helpful with addictions and mental health support, its just the willingness of the patient to access these resources."

"Somewhat. There are residents that are healthy & some are not."

"I think there is a drug problem here based on some people I've seen and their appearance. Addictions are likely an issue here as they seem to be everywhere."

"Lots of support"

"Wawa Family Health team puts many activities in place to support a healthy community. Our Municipality offers exercise programs as well."

"We have illness, mental illness and addictions, however we are fortunate that the numbers are low and that they aren't seen on the streets homeless without help as we see in larger centers."

"Alcohol and drug abuse is a major issue"

Survey Results

Comments:

Overall, would you describe your community as a healthy community:

"Good access to medical and dental care. Good access to outdoors. I wish there was a pool for exercise."

"I believe that many people in our community struggle with addictions and mental health issues, although many still appear to function within day-to-day society. This is becoming the norm in rural Canada."

"Minimal housing options, long wait list for mental health care, no crisis services that are effective, no activities for kids if not in sports,"

"Higher rates of mental health concerns with inadequate support. Our health team truly does the best they can. But the support just isn't in place."

"health news, activities available for all who wish to access them"

"For the most part, good supports are in place and our medical community is pretty good."

"I seem to see many people out walking, running, etc"

"Again, overall I believe there are many people that suffer from serious medical issues, many have mental health issues and many live in homes that do not provide a safe or healthy environment. if we were a healthy community we would not require food banks, women's shelters, MH&A services, school breakfast programs, hampers, etc."

"High percent of uneducated, high drug use, and high unemployment members"

"Not sure of number of smokers, diabetes etc"

"There are few healthy eating options in restaurants, very few community driven healthy lifestyle initiatives...classes are held at the CC but what about free fitness classes? I am sure this could happen."

Survey Results

Comments:

Overall, would you describe your community as a healthy community:

"Media shows us that it is a healthy community and plenty of resources available"

"Little work done by the town to promote healthy walking trails, outdoor activities. Most activities are run by private individuals/groups."

"With COVID, what is healthy anymore?"

"small community but the drug rate (hard drugs) remains high. Naxalone is available but that is not the answer"

"Alcohol and drug abuse, age of population"

"Need more outdoor activities"

"Once again, we need more mental health/addictions/trauma support IN town offered in both French and English. These are serious issues and people should be available immediately by people who are qualified without having to travel to SSM or other."

"There are a lot active people but I suspect there are a lot of people who are isolated with limited connections"

"I think we live in a perfect area where there are endless outdoor activities for adults and youth to participate in."

"Too many people struggling with addiction or in abusive situations"

"If you are unable to get outside your home then no"

"Mental health care insufficiency"

"Drug addiction"

"Would be nice if there were more programs for low income persons (yoga, tai-chi, gym, etc.)"

"Trop de drogues et alcool"

Survey Results

5 SECTION

Comments:

Please tell us what changes or improvements you think would make your community a safer/healthier place to live:

"Improved appropriate housing stock for variety of population."

"Housing is desperately needed as well as more mental health and addictions supports- including for youth"

"Outdoor winter walking area maintained. Better clearing of snow to entrances to businesses. Lot of winter when exiting a vehicle on Broadway a person has to walk to a street corner to access sidewalk then back up to store your parked in front of."

"Lots of outdoor stuff. Community centre when open."

"More programs for well being and supports for those who want to grow and need to grow in real growth."

"More varied programs needed especially for low income."

"More outside rest areas."

"Plus de support pour les enfants et les parents qui vivent avec un trouble du déficit de l'attention et qui aimerais en parler avec des personnes à qui elle peut faire confiance."

"Je ne suis pas assez informée a ce sujet pour vous donner une opinion."

Police Statistics

5 SECTION

Wawa Township							
Occurrence Type	2015	2016	2017	2018	2019	2020	Total
Domestic Violence	38	68	57	41	51	57	312
Family Disputes	35	23	21	33	30	31	173
Mental Health Act	31	34	37	28	28	41	199
Drug	15	16	17	8	10	25	91
Property Crime							
Theft	61	61	45	61	54	62	344
Break and Enter	17	19	14	25	7	19	101
Mischief	33	31	34	25	17	24	164
Violent Crimes							
Assault	22	16	31	30	23	35	157
Robbery	0	0	1	1	1	1	4
Sexual Assault	8	6	5	7	3	6	35
Threats	15	11	10	16	6	15	73
Attempted / Homicide	0	0	0	0	1	0	1
	275	285	272	275	231	316	1654

End Notes

SECTION

6

Thank you for taking the time to review our Community Safety and Well-Being Plan.

For more information, to provide comment or to volunteer contact the municipality at (705) 856-2244 or info@wawa.cc



November 2021

Wawa Services Listing

For more information call the listed number

Emergency - Ambulance, Police, and Fire	Emergency Response	911
Algoma Children's Aid Society	Child Protection	Crisis Line 1-888-414-3571
Assaulted Women's Hotline	Violence against women	Crisis Line 1-866-863-0511
CHADWIC Home	Domestic Violence / Women's Shelter	Crisis Line 1-800-461-2242
Kid's Help Line		Crisis Line 1-800-668-6868
North East Mental Wellness & Crisis Service	First Nations Mental Health Support	Crisis Line 1-866-209-9582
Sault & Area Hospital - Mobile Crisis	Mental Health Crisis	Crisis Line 1-800- 721-0077
Women in Crisis (Sault Ste Marie)		1-877-759-1230
ADSAB - Ontario Disability Support	Income Support	(705) 856-2303
ADSAB - Ontario Works	Income Support	(705) 856-2303
Algoma Public Health	Public Health	(705) 856-7208
Algoma Family Services	Family & Child Counselling	(705) 856-2252 or 1 -800- 461-2237
Alzheimer's Society	Family support	(705) 856-0000
Canadian Hearing Society	Hearing	1-866-518-0000
Canadian Mental Health Association Central Access and Referral		1-855-366-1466
Canadian Mental Health Assoc.	Court / Justice Program	(705) 759-2423 ext 234
Canadian National Institute for the Blind	Sight	1-888-675-2468
Canadian Red Cross	Meals on Wheels/Transportation	1-800-465-6551
Carole-Anne Robinson	Physiotherapy	(705) 856-5005
Community Living Algoma	Child/family support - intellectual disabilities	(705) 856-23423
Community Paramedic		
Dilico Anishnabek Family Care	Health, safety and well being	1-855-623-8511
Drug and Alcohol Help Line		1-800-565-8603
Emma Desgagne	Dental Hygiene Clinic	(705) 852-1202
Home and Community Care Support Services North East	Personal care, medical support	1-800-668-7705
Lady Dunn Health Centre	Hospital Services	(705) 856-2335
Landlord and Tenant Board	Rental / tenancy issues	1-888-332-3234
Legal Aid Ontario		1-800-668-8258
LGBTQ National Hotline		1-888-843-4564
Mamawesying North Shore Community Health Services	Community support, primary care, mental health	(705) 856-0129
March of Dimes	Home care, personal support	1-888-260-5269
Michipicoten First Nations Health & Social Services	Health and social services support	(705) 856-1993
North Algoma Counselling (LDHC)	Counselling Services	(705) 856 -2335
Northern Chiropractic Clinic- Marney Lafleur and Jean-Luc	Chiropractic services	(705) 856-4321
Northern Vision Care	Eye Care	(705) 856-2345
Screen for Life Coach	Cancer screening	1-800-461-7031
Sexual Assault Care Centre		(705) 759-5143
THRIVE Child Development Center		1-855-759-1131
UP North Counselling & Wellness - Gretchen Delguidice	Counselling, psychotherapy	(705) 975-4510
Victim Witness Assistance Program	Victims/Witness of Crime	1-844-768-0545
Wawa and Area Victim Services	Crisis response	(705) 856-7852
Wawa Dental Centre	Dental Care	(705) 856-2804
Wawa Family Health Team	Physical / mental health	(705) 856 -1313
Wawa Food Bank	wawa@gmail.com	(705) 852-1414