



**The Corporation of the Municipality of Wawa
Staff Monthly Report**

Office of Community Services and Tourism

Prepared For: Corporate Planning	Report No.: AP 2022-07
Agenda Date: November 1, 2022	File No.: C11

Preamble

This report details the activities of the Department of Community Services and Tourism for the months of September and October 2022.

General

The fall months mark the transition from summer activities in our outdoor locations to a focus on the MMCC as the mainstay of our winter recreation programming. It is usually a challenging time for the department as September sees the department both schedule and install ice as well as continue to maintain the parklands and tourism offerings. October is shutdown month for all parks and most tourism activities – and a return to being able to focus on the MMCC for the winter season.

Capital Projects

MMCC Upgrades 2022

One portion of the project – the South hallway flooring, was received in October, and an installation date for the first week of November has been set with the contractor. This was significantly delayed from the start of the year due to supply chain issues, but will be completed in November.

The Curling Glycol Pump continues to be delayed with supply chain issues. The pump itself was ordered in March with an ETA of June – and has still not arrived at the Toronto warehouse, with the delivery date continuing to be pushed back. The next date of arrival is expected to be mid-November, but it would not surprise staff if this project was delayed into the new year.

Respectfully Submitted By: 	Prepared By: Alex Patterson, Director, Community Services and Tourism
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MMCC

Fall Reopening

The MMCC is now open and hosting a full set of programming. Based on the existing bookings to the facility, the MMCC is now back to pre-pandemic booking levels, and exceeding this in some areas. The only booking category that has not rebounded are weddings and Christmas parties, however this is being offset by additional league game bookings as well as an increase in meetings and special event usage. Staff will have additional data in the new year when we are able to compare the full set of fall 2019 bookings to the fall 2022 schedule and will report to Council on the rebound of the facility at that time. We are very happy to be hosting the community and the removal of restrictions has enabled staff to refocus on our more traditional tasks and offerings.

Arena and Curling

Arena Ice Installation

In mid – September, staff began the process of installing arena ice. This year we were delayed by a few days for a variety of reasons. The first day's delay was due to missing tags on some safety valves, needing to be replaced by the refrigeration company so we could operate legally. Another day was lost for the queen's funeral being declared a federal statutory holiday, meaning that we lost staff for the day as per the CBA. We were also trying to have the ice ready two days in advance, to be able to host out of town games, for a total of 4 days down from our schedule. As we have consistently planned to install ice in two weeks for the last several years, this illustrates the need for those buffer times to deal with events outside of our control. `Happily, there were no additional mechanical or operational issues, and we were able to deliver a very good ice product on time for some well attended games. The organizers of the games were also impressed with the facility and the assistance of the Municipality, and plan to return for more in the future.

Curling Ice Installation

Staff began the curling ice installation in mid – October, to be ready for the first Monday in November for the curling season. Continuing to build on the changes we have made the last few years, we are working on building the ice as thin as possible to ensure the least amount of energy is used in the operation of the curling ice for the season. We are down to sealing the pad and then painting white directly over top of the seal, and continuing with this process for the logos and houses as well before finishing with hose floods. This enables us to tightly control the final ice thickness to be just over the hacks, or around 3/4 to 1". Compared to previous years where ice ranged from 2" to 3", this means an energy savings of up to 50% - though more data is required to determine a precise value, it puts us on the right track to reduce energy costs in this area.

Parks and Trails

Fall Shutdowns

Staff completed several tasks to shutdown parks in between installing the arena and curling ice surfaces. These include winterizing buildings and blowing out water lines, removing docks and completing final inspections on play areas throughout the community. Some items still remain to be completed in November before the snow falls, but the majority of shutdown tasks were completed post-thanksgiving.

Vandalism Increased in Summer / Fall 2022

This year has seen an increase in the amount of vandalism and misuse of Municipal parks, specifically this fall. A short summary of some incidents includes:

- Lions Beach
 - Recurring vandalism caused closure of washrooms 3-4 times this summer
 - Pavilion picnic tables have been removed as we can't keep up with the litter, broken glass, and drug paraphernalia being left there.
 - Stairs have been closed after the last round of removing and smashing bricks occurred
 - Beer and liquor bottles found throughout the bottom of the park on a regular basis
 - Graffiti scratched into outside walls and roof
- Roses Beach
 - Washroom cistern found full of sandals, pop cans, shirts, etc during pumping this year
 - Smashed glass bong and other paraphernalia found
- Scenic High Falls
 - Fires occurring in park with charred remains left
 - LED lights stolen from new washrooms
 - Railing removed after being fixed
- Queens Park
 - Litter problem increasing and including broken glass in playground
 - Edible wrappers found underneath playground
 - Tree posts and fencing ripped out
 - Flowers and bulbs ripped out of flowerbeds

We are working on several ways to combat these issues. We have worked with the local OPP and provided community hours for some youth who have been involved in these incidents, as well as are investigating additional lighting and cameras in some areas. These do not however replace the hours of staff time that is spent fixing these issues.

Community Events and Recreation

Recreation Coordinator's Report:

Wawa Recreation ran a 4-month Soccer Program for youth in September. This was run by staff and volunteers, with approximately 50 youth signed up. It was well received, with many looking forward to a spring session in 2023.

The Fall Fair was held on September 10. It was changed from the original location of the Goose Nest Market to inside the Curling Rink at the MMCC due to inclement weather. Approximately 30 vendors as well as Science North Great Northern Roadshow attended, bring in approximately 450 community members.

A movie night was held in the Banquet hall in the evening, with approximately 100 people attending.

Seniors Solution Council Meeting was attended by staff.

Middle of September, Defined Movement Dance resumed classes at the MMCC. End of September saw arena ice user groups beginning.

Both day-time age friendly classes, and evening classes are running at the MMCC, offering a variety of classes, from HITT to Yoga, and Pilates. These classes are offered via zoom as well as in-person.

Schedule for the arena takes quite a bit of staff time at this time of year. Schedule attached. It changes daily.

Goose Nest Committee Meetings are held monthly. The Fall Goose Nest Market was a success, and planning is now in process for the December Bundle Up! Market, as well as next years calendar.

Public Skate is now up and running, with 8 ice times available for general public use. Public Skate has been well attended for the first month of operation, with approximately 35 skaters per ice time.

The Bar is now being opened on Friday nights, for adult hockey programs, once curling ice is running, a puck-up curl will be run alongside on Friday nights. It has been well attended up to date. The bar and banquet hall is also being opened for Minor Hockey games, when available.

Minds in Motion continues to be run every Wednesday.

CST Administrative Report

Fitness Memberships are still selling steady with an average of 10 NEW memberships a week plus the continuation of updating existing members weekly.

Bar is now open on Fridays to watch the Wawa Women's and Mercantile hockey games. Very successful the two we have had. This allows residents to come in and watch the games and have a drink. We also hosted Sudbury vs Thunder Bay AAA hockey as well as the first U18 games here this past weekend, both were extremely well attended. Bar was open both weekends and was successful. We will continue to keep the bar open for Fridays as well as when we host home games on Saturday.

Curling held their registrations here two evenings and are gearing up to start their season.

Public Skate on Friday and Sundays have been well attended, he hosted our spooky skate on October 28th and it was boorrific!

Rental bookings are increasing we have had meetings, APHU vaccination clinics, Birthday parties, Social Dance, Drive test, Meet the Candidates' night, Elections, Dinners including kitchen rentals.

Tourism

Tourism Coordinator's Report:

September 2022

- Manned the TIC (students gone, tourism coordinator worked alone with support from CST team)
 - o Cleaned washrooms 2-3 times per day;
 - o Kept track of inventory (consignments and TIC merchandise) ;
 - o Cleaning the TIC;
 - o Received Fall clothing line;
 - o Provided excellent traveller service with a smile;
 - o Kept visitors' stats (summary report being prepared for November);
 - o Attended meetings for the 2022 Tourism 5 Year Plan.

October 2022

- Closed the Tourist Information Centre on Friday October 7;
- Counted inventory for all 19 consignment artists, met with all artists and compared inventory lists for the accuracy of final payout;
- Prepared 19 Year-End consignment reports and cheque
- Counted inventory for Boreal Gateway clothing line;
- Counted inventory for new Goose Fall clothing line;

- Organized everything into totes (all properly labelled with appropriate logos on labels for easy finding of merchandise along with inventory count per tote);
- Attended meetings for the 2022 Tourism 5 Year Plan
- Cleaned out the information centre;
- Put order in for family who won the t-shirt contest with Laird Signs;

Tourism 5 Year Plan

Staff have been working with Bannikin on the 5-year tourism plan. Most of the first phase – information gathering – has been completed. The next phase focuses on community engagement and includes another visit to our community to complete both community as well as partners information and feedback sessions. These are both scheduled for November and will result in the completion of the next phase and the beginning of the plan’s writing portion.

Tourism Marketing

Our tourism marketing intern has been working on both improving our social media presence as well as finalizing the marketing work plan for 2023. On social media, we have used a consistent posting about fall colors to see what our existing metrics are as well as adjust some variables like reach, location, etc to determine what is working and not. During the winter, we plan to develop procedures and update the social media policy to give future staff a toolbox of marketing materials to use. Another key task is to update wawa’s visitor guide, where we plan to move away from the map and into a more detailed booklet where we can integrate new tourism strategies such as itineraries into our offering. The intern is fully funded by the NOHFC.

Other Projects

WSIB Health and Safety Excellence Program

Staff continue to work on the Program, now moving onto the “do” phase of the project. This will include another round of staff training on the newly adopted health and safety policy, as well as building the “evidence story” for the final project report to the WSIB. The last stage of the Program includes a new survey to review the progress and effect of the newly implemented policies. This program can be redone annually with different topics to continue to improve our systems and keep staff safe.

Funding and Grants

MMCC Funding Application – NOHFC

Staff completed a NOHFC application for the MMCC as outlined in the last monthly report. Working with NOHFC staff, it was determined that two applications to two separate streams would be more likely to succeed. Therefore, staff separated the first application into Phase 1 and Phase 2, and applied to two separate NOHFC Funding streams with special permission from the NOHFC: one application was made to the Rural Enhancement stream and another to the Enhance your Community stream. A breakdown of the funding request is below:

Expense Breakdown		
Project	Component	Cost
NOHFC Rural Enhancement		
	Marketing Design	25,000
	Lobby Redesign	125,000
	Flooring: Banquet / Curling	150,000
	Move Gym / Squash Courts	100,000
	Outdoor Sign	50,000
	Contingency	50,000
NOHFC Rural Enhancement Total		500,000
NOHFC Enhance Your Community		
	HVAC Engineering	40,000
	A-A Heat Pumps	150,000
	HRV	125,000
	Sheet Metal	75,000
	Electrical	75,000
	Labour / Expenses	340,000
	BAS	225,000
NOHFC Enhance your Community Total		1,030,000

Staff have, at the end of October, received notice that the project has moved onto Stage 2 for both applications and now have 60 days to complete the full justification and gather all required backup documentation.

MMCC Sports Field Track Application – Trillium

Staff continue to wait on a response from Trillium regarding the status of our application. The first round of funding has been announced, however the Municipality's application continues to be under review, and we hope for an announcement in the new year.

TIC Accessibility Application – Trillium

With another round of Trillium funding coming available, staff are drafting an application that focuses on accessibility for the TIC. This application will focus on accessibility upgrades for the TIC, including replacing doorways at the main and washroom entrance with accessible doors, as well as installing door openers. Other upgrades in washrooms are being reviewed and will be included based on the scope and specifics of the funding available. The opening date for applications is November, and submissions are due in December.

Next Two Months Outlook

In November and December, staff focus on operating the MMCC and holiday events.

- Operations
 - Finish Curling Ice Install
 - Finish Parks Shutdowns & Winterize all Parks Equipment
 - Make start of season adjustments to Curling Ice
 - Operate the MMCC – see sample schedule
- Recreation
 - Source funding for Stand Up programming for 2023
 - Festival of Lights and Santa Parade
 - Schedule and host events at the MMCC – see fall schedule of events
- Tourism
 - Complete and reconcile TIC Inventory
 - Continue marketing work plan: complete procedures and update policy
 - Finish highway billboard upgrades for Scenic HF
- Administration
 - Schedule recreation programs at MMCC
 - Complete outstanding Capital projects
 - Complete 2023 Budget Process
 - Complete NOHFC funding applications for Phase 1 and 2

End of Report.

Appendix A – Recreation Marketing September - October 2022

Appendix B – Sample Schedule 2022

Public Ice Schedule



FAMILY SKATE

No skate patrol, children must be accompanied on the ice

Monday, Tuesday, Thursday, Friday
10-10:50 am

PUBLIC SKATE

Skate Patroller on ice, children must be accompanied in the building

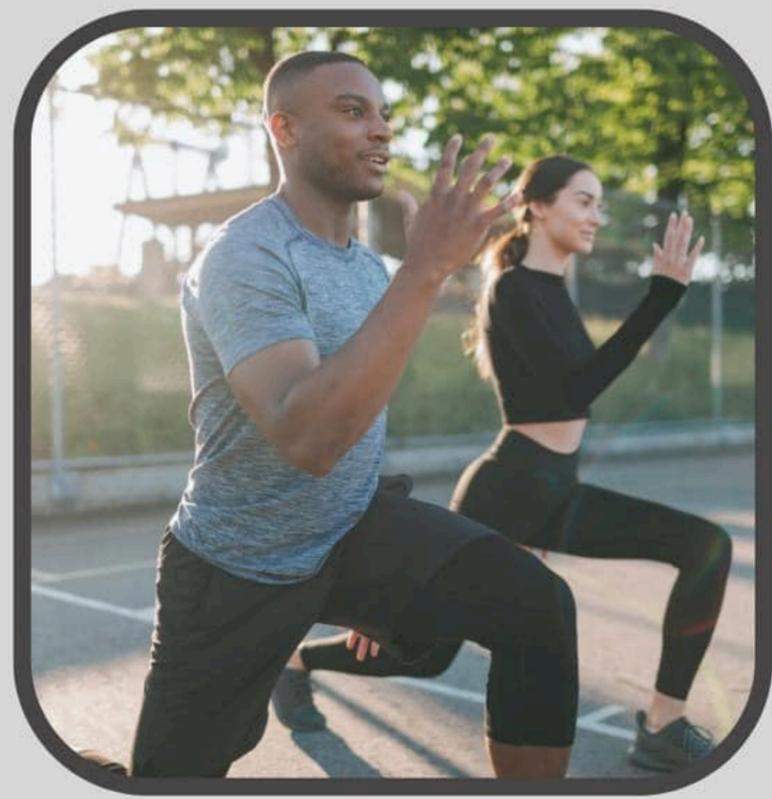
FRIDAYS - 6:00-7:00 pm
SUNDAYS - 7-7:50 pm



Adult Pick-Up Hockey

Ages 16+

Monday and Fridays
12-12:50 pm



MINDFUL EATING & MOVEMENT CLASS

Join this **FREE** 7-week program, a combination of 1 hour of education session and one 45 minutes of light movement.

Justine Glover, RD, & Jamie Kirk, OT will talk you through an introduction to mindful eating.

Mirinda Patterson, Movement Specialist will walk you through introduction to light movement to reconnect with your body.



Starting: Tuesday,
September 27st, 2022

From 5:45pm -7:45pm at
the MMCC

Contact the MMCC Proshop at 856-2244 ext 240
or Mcoe@wawa.cc to register.

U18 AAA HOCKEY



Sudbury Nickel City Capitals

VS



Thunder Bay Kings

Saturday, September 24
6 p m

Banquet viewing and bar open - Saturday only

Sunday, September 25
10:30am



MMCC - 3 Chris Simon Drive

Wawa 

\$ 5 e n t r a n c e f e e

all proceeds go to:



U18 AAA HOCKEY



Sudbury Nickel City Capitals

VS



Thunder Bay Kings

Saturday, September 24
6 p m

Banquet viewing and bar open - Saturday only

Sunday, September 25
10:30am

\$ 5 e n t r a n c e f e e



ENTRANCE PROCEEDS GO TO:

**Come out and
support our local
youth programs!**



MMCC - 3 Chris Simon Drive



Bundle Up! Vendor Call Out

December 2, 3, & 4

Wawa

705-856-2244 Ext 240

**Registration is
now open!**

 **@GooseneMarket**

 **Goose Nest Market**

Busk • er

- to entertain by dancing, singing, playing music, or reciting in the street or public place



Are you a performer of music, song, poetry, or the performing arts and want to volunteer and share your talents?

The Wawa Fall Fair is Saturday, September 10 and we are looking for Buskers!

- 1 Open to all ages
- 2 No permit or fee required
- 3 Family friendly entertainment
- 4 Please be respectful of nearby businesses and residents in terms of noise levels





The MMCC is closed:

Monday

September 19

Access to the 24 hour gym
will still be available

Wawa^{Canada}
Ontario



MOVIE NIGHT AT THE PARK



**SATURDAY, SEPTEMBER 10
DUSK (approx 8:30)**



LION'S BEACH

RAIN DATE: SUNDAY SEPTEMBER 11



\$5
Cotton Candy Bag



\$3
Popcorn

Bring your own chair and blanket and watch a movie under the stars!



705-856-2244 EXT 240



WAWA RECREATION



MOVIE NIGHT AT



THE MMCC



SATURDAY, SEPTEMBER 10
7:30



📍 MMCC BANQUET



\$5
Cotton Candy Bag



\$3
Popcorn

Bring your own chair, pillow, blanket and watch a movie!



Wawa

MMCC Age Friendly Fall Fitness Session



**please contact us if you are interested in
online classes

**Starting Monday
September 26**

YOGA, ACTIVE FIT & PILATES

Monday, Tuesday, Wednesday
and Thursday
4 classes/week

9:30-10:30 am

FUNCTIONAL FIT (FREE CLASS)

Tuesday & Thursday
2 classes/week

2-3 pm



Memberships available at the Proshop

FUNCTIONAL TOTAL FIT

TUESDAY'S &
THURSDAYS
FREE CLASS
2-3 pm

For former participants of the Stand Up! Falls Prevention, Diabetes Soup to Tomatoes, MMCC Chair Based Classes and Senior's Goose Club Tai Chi are encouraged to participate in this comparable class.

If you have concerns about losing balance, strength or flexibility this is a great place for you. Seated and standing options will be available.

Low Intensity

YOGA

MONDAYS
9:30-10:30 am

Yoga is an ancient practice that involves physical poses, concentration, and deep breathing. Regular yoga practice can promote endurance, strength, calmness, flexibility, and well-being.

Medium Intensity

ACTIVE FIT

TUESDAYS
9:30-10:30 am

This is a muscle, metabolism and mood booster for active seniors or morning participants. If you already participate in physical activity on a regular basis but would like additional coaching on strength, cardio and flexibility exercises this is a great place for you. Former participants of AM Total Fit, Urban Poling or MMCC Evening Classes are encouraged to attend this comparable class

Medium Intensity

PILATES

WEDNESDAYS
9:30-10:30 am

Pilates is a method of exercise that consists of low-impact flexibility and muscular strength and endurance movements. Pilates emphasizes proper postural alignment, core strength and muscle balance.

Medium Intensity

ACTIVE FIT

THURSDAYS
9:30-10:30 am

This is a muscle, metabolism and mood booster for active seniors or morning participants. If you already participate in physical activity on a regular basis but would like additional coaching on strength, cardio and flexibility exercises this is a great place for you. Former participants of AM Total Fit, Urban Poling or MMCC Evening Classes are encouraged to attend this comparable class

Medium Intensity

FOLLOW US AT  WAWA RECREATION OR  wawarecreation



FOR MORE INFORMATION

705-856-2244 ext 240

FALL FITNESS EVENING CLASSES!

OCT 2 - DEC 9

Mon

7:30-8:30 pm

ADULT
JAZZ

Tue

5:45-7:45 pm

Mindful
Eating &
Movement

Wed

5:45-6:45 pm

Eldoa/
Pilates

**ONLINE
Available!**

6-6:45 pm

HITT

7-8 pm

Yoga

(This class
starts on Oct
12)

Memberships
available
at the Proshop

FOLLOW US AT  WAWA RECREATION OR  wawarecreation



**FOR MORE INFORMATION
705-856-2244 ext 240**

Wawa

FRIDAYS at the MMCC

SOCIAL NIGHT

BAR OPEN

8 - 11 p m

Come out Fridays to the MMCC - catch a Mercantile Hockey game from the Banquet Hall - have a drink and enjoy the evening!

- 7-8 pm - Women's Hockey
- 8-9 pm - Mercantile
- 9-10 pm - Mercantile

Social Pick-Up Curl starting Fridays in November. Stay tuned for details.





HALLOWE'EN SPOOKY SKATE



**FREE to anyone
wearing a
costume!**

**Friday, October 28
6-7 pm**



**Small prizes for the
best dressed!**



SATURDAY, SEPTEMBER 10, 2022

HARVEST COMPETITION

CATEGORIES

- LARGEST PRODUCE
- SMALLEST PRODUCE
- YOU GREW THAT IN WAWA?!?
- MOST UNIQUE LOOKING



DROP OFF & REGISTER BY 11:30AM
THE FALL FESTIVAL @ GOOSE NEST MARKET
RESULTS ANNOUNCED AT 2:00PM



Wawa

FALL FAIR

SATURDAY, SEPTEMBER 10

11 am - 4 pm

!! NEW LOCATION !!
Curling Rink @ the MMCC



COVID-19 Vaccine Clinic
(all ages)

Red Canoe Studio
Magpie & Mudpuddles
For Goodness Sake
carved by gord
Paula Valois Young Living Essential Oils
Pearl & Moss Botanicals Inc.
Children's Aid Society of Algoma
Sweet Sisters
Nicole's Little Craft Shop
HavanART
Maria Reid

A touch of Whimsical by Helene
Jeannie's Creations
Ontario Provincial Police
Seniors At Risk Committee
Judy Moore Catering
Terry Fox Run
Genevieve Thompson Ceramics
Green Cabin Pottery
Acres of Dreams Farm
Olive Branch Market
O'Blooms and Adelle & Brielle Designs
Wawa Figure Skating Club

MOVIE NIGHT AT DUSK



Youth Soccer Program registration



**Come join us in our
4 week youth soccer program starting in September**

Ages 4-12

**1-2 hours on Thursday evenings
time to be determined**

\$30 dollars

Deadline to sign-up is August 28
MMCC



Wawa Recreation

proshop@wawa.cc

705-856-2244 ext 240

FRIDAY, SEPTEMBER 30

**National Day for Truth and
Reconciliation**

MMCC Closed

THE GREAT
NORTHERN ONTARIO

ROADSHOW

SCIENCE
NORTH  SCIENCE
NORD

11 am to
4 pm

FREE OUTDOOR FAMILY FUN AT GOOSE NEST MARKET

local vendors • entertainment • games • science shows



September 10



GOOSE NEST MARKET

gnor.sciencenorth.ca

Time	October 31, 2022						November 1, 2022						November 2, 2022						November 3, 2022						November 4, 2022						November 5, 2022						November 6, 2022									
	Monday						Tuesday						Wednesday						Thursday						Friday						Saturday						Sunday									
	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Curl	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Curl	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Lounge	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Lounge	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Curl	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Curl	Ice	Banquet	Meeting	Upper Fitness	Lower Fitness	Curl				
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